



GUARANTEE

In case a product of DETA ELIS HOLDING shows a malfunction in its use, the consumer is covered by the European warranty system which ensures free repair of the product for a period of 2 years.

Warranty terms and conditions:

1. Proper use of the product for which it is intended and in accordance with the instructions given in the instructions supplied with each device.
2. The product will not have undergone any operation by unauthorized persons.

The warranty does not cover damage caused by incorrect use of this product, damage caused by prolonged use, overload or improper handling or any other cause beyond the control of our company.

If after an examination carried out by the competent SERVICE department of our company it is found that there is a problem caused by a manufacturing defect, our company will correct the manufacturing defect or exchange the defective spare part of the product or replace the product with another, exactly the same.

SERVICE

From November 1st, 2015 all DeVita products which have been purchased from the DETA ELIS branch in Greece and are intended for SERVICE, and if the buyer is within Greek borders, are sent to Greece at the address:

 **DETA ELIS GREECE**

LEOFOROS MESOGEION 292, 15562 HOLARGOS, ATHENS

 +30 2130305080

All DeVita products which have been purchased from a DETA ELIS branch in Greece or Cyprus and are intended for SERVICE, and if the buyer is not within Greek borders, are sent to Cyprus at the address:

 **DETA ELIS CYPRUS**

AGIAS FYLAXEOS 179, 3083 LIMASSOL, CYPRUS

 +357 25222910

The product that is intended for SERVICE must be accompanied by a completed SERVICE form, which you can download below, as well as you can find it in the passport of the device with its guarantee.



Click on the image below to download the file with the SERVICE form, print it and send it completed, together with the product.

